

The AssurX Supplier Quality Management (SQM) helps your organization manage suppliers, vendors, contract manufacturers, and service providers with one solution designed to enforce your quality and compliance goals.

By enabling the capture, analysis, and assessment of quality issues, AssurX SQM creates total visibility into the quality supply chain. Increase traceability and monitoring across your supplier network.

MANAGE SUPPLIER ACCOUNTABILITY

The AssurX platform enables secure connection to your suppliers and contract manufacturers that allows you to assign and monitor:

Action Items: Assign Supplier Corrective Action Requests (SCAR) directly to your suppliers to maintain compliance and stay ahead of potential issues while tracking all information in a centralized system.

Quality Certificates: Enable suppliers to upload their own certificates and quality policy information directly into the system via the Supplier Quality Portal to improve speed and accuracy.

Scorecard Visibility: Manage your approved supplier lists with specific information related to each supplier and configure scorecards to monitor and rate your monitor your suppliers' performance.

Policies and Documentation: Automatic notifications and reminders keep suppliers aware of any updates and changes to policy, quality agreements, procedures and specifications.

Incoming Inspections: Issues detected during inspections of incoming material, parts, sub-assemblies, or raw materials can generate immediate investigations into problems. Follow trend analysis to identify consistent issues with parts and suppliers and take appropriate actions.

Business Performance Metrics: AssurX SQM has built-in dashboards, metrics, and real-time trending and analysis. Dashboards let you drill-down to identify potential risks and issues and initiate corrections.

Electronic Signatures: AssurX SQM is 21 CFR Part 11 compliant for FDA regulated companies, or for those that require an audit trail and electronic signature capability.

Automatic Escalation & Notifications: Automated escalation rules, notifications and email alerts keep processes in motion and prioritize critical issues. Establish business rules that ensure timely detection, escalation and notifications of problems before they become serious issues.

INTEGRATION WITH ADDITIONAL QUALITY PROCESSES

The AssurX Quality and Compliance Management platform serves as a single point of control for issue management across the quality chain. SQM is designed to be highly configurable to enable seamless process integration with other solutions in the AssurX platform. Uniting additional solutions creates a greater likelihood of CGMP compliance and operating in a state of control.

Training Continuity: Confirmations and reminders are configured to assign necessary training and policy reviews as required, completed and signed off.

Nonconformance/OOS Tracking: Identify, flag and investigate supplier nonconformances and other quality issues resulting from inspections, audits and other means from intake through resolution.

Audit Management: Create standard audit questions with defined criteria and agendas. Capture and attach evidence in any format. Create audit schedules and scopes for suppliers and assign findings for corrective and preventive actions (CAPA).

CAPA: Assign actions directly from the audit record to identify and eliminate the causes of non-conformities or other quality issues.

ENTERPRISE SYSTEM INTEGRATION

Create a true supplier management ecosystem through enterprise system integration that connects manufacturing, quality, purchasing and regulatory systems.

AssurX is designed to easily integrate with critical business systems including manufacturing operations management (MOM), manufacturing execution systems (MES), supply chain management (SCM), product lifecycle management (PLM) and enterprise resource planning (ERP). As a result, quality issues originating from any source can be converted into actions that follow a clear-cut path to remediation.

EVENTS	COMMUNICATION	SUPPLIER RECORD ID	SUPPLIER	APPROVED	SUPPLIER SCORE	CONTACT	ADDRESS	CITY	STATE	COUNTRY	PHONE
1	1	100	Test Supplier A	Approved	4.9	Joe Smith	123 Parkway Drive	Chicago	IL	USA	555-555-1234
1	1	200	Supplier A	Approved	4.7	John Doe	123 Parkway Dr	Chicago	IL	USA	
1	1	300	Bad Supplier A	Not Approved	3.5	Joe Smith	1814 Randolph Dr	Bryan	OH	USA	555-123-4567
1	1	320	Demo Supplier	Not Approved	2.3	John Smith					

The Supplier Quality Management Dashboard provides rapid search capabilities to review open issues, high priority events, assign investigations, generate reports and conduct analysis.

SUPPLIER EVENT INVESTIGATION

INSTRUCTIONS:
1. Enter requested data.
2. Edit the record and request Closing Approval signatures.
3. Assign signatures to close the record.

Parent Record: 700
Title: Supplier Event Investigation
Response: [Text Area]
Repeat Occurrence?: [Dropdown]
Opened: 11/12/2020
Priority: Medium
Apparent Cause: [Text Area]
Likelihood of Recurrence?: [Dropdown]
Valid: Pending
Event Cost: [Text Area]
SCAR Required?: [Dropdown]
Conduct Audit?: [Dropdown]
Status: Open
Due Date: 12/3/2020

Supplier Event Trend

EVENT ID	STAGE	PRODUCT	SUPPLIER	TYPE
639	Initiated		Supplier A	Manufacturing
704	Investigation Completed		Supplier A	Receiving
711	Initiated		Supplier A	Receiving

Investigation Notes
Next Assignment: [Text Area]
ASSURX
John Doe

APPROVALS & RECORD HISTORY
Closing Approval Request: Signatures Not Requested
Closing Approver: [Text Area]
Creation Date: 11/12/2020 2:32:59 PM
Creation User: John Doe
Last Edit Date: 11/12/2020 2:32:59 PM
Last Edit User: jmdone

Conduct supplier investigations based on priority, maintain a complete supplier record history, and launch corrective actions directly from the investigation record.

SUPPLIER QUALITY MANAGEMENT BENEFITS AT-A-GLANCE:

- Manage all supplier quality requirements in a centralized system
- Bi-directional engagement with suppliers
- Rapidly accommodate process change with configurable workflows
- Complete visibility into supplier performance
- Reduce risk of non-compliance
- Seamless Integration with AssurX Quality Solutions and enterprise systems
- Eliminate manual and redundant efforts
- Reduce costs through automation
- Compliance with digital signature requirements (21 CFR Part 11)
- Check and update supplier health in real-time
- Reduce rework and shipment errors, resulting in efficiency gains and increased product quality

SEE ASSURX IN ACTION.
Click to schedule a live demonstration.